

GENERAL INFORMATION

Why implement a new parking initiative now?

Visitation to Zion National Park has increased significantly over the past several years. This increase has impacted the Town, creating a need for parking management. The Town has developed a comprehensive parking program that will control where visitors are able to park. The parking program has three main components: 1) designating appropriate parking areas, 2) charging a fee for on-street parking, and 3) enforcing parking regulations.

Why is the Town charging for on-street parking?

On-street parking has historically been available to the public without charge. However, because of the dramatic increase in the demand for on-street parking it has become necessary to charge for the use of this resource. Charging a fee for parking does the following:

- Allows those who are using parking to help pay for the costs of providing and maintaining that parking.
- Allows better opportunities for parking management and enforcement of parking regulations.
- Provides additional revenue for the Town to construct transportation improvements that will reduce parking and traffic congestion, and which the Town would otherwise not be able to afford. Some of these improvements include: additional parking facilities, more trail and sidewalk connections, bicycle facilities, public transportation from St. George, etc.

What will it cost to park, and when will people need to pay to park on the street?

A fee will be required to park on public streets from 6:00am-5:00pm, 7 days a week.

For information regarding parking zones and rates click [HERE](#).

How do I pay for parking?

- Pay at a kiosk with a debit or credit card. When paying at a kiosk, you will need to enter license plate and payment information. ***Helpful tip:*** Take a picture of your license plate number with your smart phone.
- Download and use the Whoosh mobile app. You can enter the information once and use the app for future visits. You can also use Whoosh to extend time on the kiosk. Download the Whoosh app [HERE](#).

Can I park overnight?

You may pay for up to three consecutive days of parking at a time. You may leave your vehicle parked on the street overnight during this time. However, be aware that overnight camping in a vehicle is not allowed anywhere on the street.

Can I park in a parking lot and pay at a kiosk on the street?

No. Private lots are privately owned and monitored, so always be aware of where you park. The Town is not responsible for vehicles that are cited, booted, or towed from private lots.

Am I guaranteed a parking space?

No. Parking is limited. Arrive early to have the best chance of finding an open parking space.

PARKING CITATIONS

Citation Fee Structure:

<u>Violation</u>	<u>Fee</u>	<u>Late Penalty</u>
Violation of section 6-2-3 of this chapter	\$125.00	\$30.00
Violation of section 6-2-4 of this chapter	\$125.00	\$30.00
Violation of section 6-2-5 of this chapter	\$125.00	\$30.00
Violation of section 6-2-6 of this chapter	\$60.00	\$15.00
Violation of section 6-2-9 of this chapter	\$25.00	\$5.00
All other parking violations	\$60.00	\$15.00

How do I pay a citation?

TO PAY:

1. Pay online at www.springdaleparking.com or use the link on the front of the citation.
2. Pay at a Springdale Parking kiosk using the yellow menu button.
3. Mail check or money order made payable to the TOWN OF SPRINGDALE, P.O. Box 187, Springdale, UT 84767. DO NOT SEND CASH.
4. Pay by phone at (435) 772-3434 during office hours.
5. Pay in person at Town of Springdale during office hours at 118 Lion Blvd., Springdale, Utah.

Office Hours:
9AM – 5PM
Monday-Friday
Closed Holidays

How do I appeal a citation?

If you wish to appeal a citation, you must submit your appeal on the required form within 15 calendar days of the citation issue date. You will lose the right to appeal the citation if no action is taken within 15 calendar days. Appeals can be submitted online at www.springdaleparking.com.

Appeals will not be accepted after 15 days from issuance of the citation.

RESIDENT PERMITS

What is a Resident Permit?

Each Springdale residence will be eligible for two parking permits. This permit allows residents to park on any residential street signed as “permit parking only.” A Resident Parking Permit also allows parking in any “paid parking only” area for two consecutive hours each day free of charge.

How do I get a Resident Parking Permit?

Go to www.springdaleparking.com and follow the Resident Permit link. Complete the application and upload required documentation. You will receive an email upon Town approval.

What is the criteria for obtaining a Resident Parking Permit?

Town of Springdale residents must provide proof of residency by uploading a current Town water bill. In the event a water bill is not available, a Rocky Mountain Power bill showing the service address may be used.

How many Resident Parking Permits are issued?

Two Resident Parking Permits will be issued to each residential address upon providing the appropriate documentation.

What do Resident Parking Permits look like?

Resident Parking Permits are virtual permits, based on a vehicle’s license plate number. There are no stickers or window hangers.

Can I park on a private street?

Private streets are not owned by the town. Parking policy and enforcement on private streets is the responsibility of the HOA or residents.

Questions?

Springdale Parking Department:

Meter questions (435) 772-5040

Citation questions (435) 772-3434 or email parking@springdaletown.com